



# **Mastering Operational Risk: A practical guide to understanding operational risk and how to manage it (Mastering (Financial Times))**

*Tony Blunden, John Thirlwell*

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Operational risk is a constant concern for all businesses. It goes far beyond operations and process to encompass all aspects of business risk, including strategic and reputational risks. Within financial services, it became codified by the Basel Committee on Banking Supervision in the 1990s. It is something that needs to be taken seriously by all those involved in running, managing and leading companies.

*Mastering Operational Risk* is a comprehensive guide which takes you from the basic elements of operational risk, through to its advanced applications. Focusing on practical aspects, the book gives you everything you need to help you understand what operational risk is, how it affects you and your business and provides a framework for managing it.

*Mastering Operational Risk:*

- Shows you how to make the business case for operational risk, and how to develop effective company-wide policies
- Covers the essential basic concepts through to advanced managements practices
- Uses examples and case studies which cover the pitfalls and explains how to avoid them
- Provides scenario analysis and modelling techniques for you to apply to your business

Operational risk arises in all businesses. It is a broad term and can relate to internal processes, people, and systems, as well as external events. All listed companies, charities and the public sector must make risk judgements and assessments and company managers have an increasing responsibility to ensure that these assessments are robust and that risk management is at the heart of their organisations.

In this practical guide, Tony Blunden and John Thirlwell, recognised experts in risk management, show you how to manage operational risk and show why operational risk management really will add benefits to your business. *Mastering Operational Risk* includes:

- The business case for operational risk
- Risk and control assessment
- How to use operational risk indicators
- Reporting operational risk
- Modelling and stress-testing operational risk
- Business continuity and insurance
- Managing people risk
- Containing reputational damage

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