



Teaching Cultural Competence in Nursing and Health Care, Second Edition

Dr. Marianne Jeffreys EdD RN

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This book will help educators understand the multidimensional process of cultural competence, and the vignettes it provides will be useful to anyone who teaches cultural competence."--**Nursing Education Perspectives**

In our multicultural society, nurses and health care providers, educators and administrators, professional association leaders, and researchers must work toward achieving cultural competency. This new edition, along with the digital Cultural Competence Education Resource Toolkit, offers a unique and effective guide to do just that.

Newly updated and revised, this book presents ready-to-use materials for planning, implementing, and evaluating cultural competence strategies and programs. Users will learn to identify the needs of diverse constituents, evaluate outcomes, prevent multicultural-related workplace conflict, and much more. Complete with vignettes, case exemplars, illustrations, and assessment tools, this book is required reading for those working in academic settings, health care institutions, employee education, and nursing and health care organizations and associations.

Key Features:

- Offers a wide selection of educational activities and techniques for diverse learners
- Presents guidelines for helping educators, students, and professionals to maximize strengths, minimize weaknesses, and facilitate success
- Describes toolkit questionnaires for measuring and evaluating cultural learning and performance
- Provides guidelines for employee orientation programs to achieve cultural competence in the workplace

The Digital Cultural Competence Education Resource Toolkit:

The Toolkit consists of three sets of tools and a total of 21 distinct tools. The three sets of tools are: Resources for Academic Settings; Resources for Health Care Institutions; and Resources for Professional Associations. Taken together, the tools provide a comprehensive set of materials for planning, implementing, and evaluating cultural competence education strategies and programs. These tools may be used alone or in conjunction with other tools and will be of use to a broad range of readers at all levels: nurses, educators, administrators, association leaders, managers, researchers, students, and other health care providers. The tools and this book will enable you to achieve optimal cultural competence.

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